Tips for riding Roseville Transit Local buses

Daily Passes

If you'll be riding the bus three or more times during a single day, receive maximum savings by purchasing a Daily Pass with Cash Value loaded on your Connect Card.

Before tapping your Connect Card, simply tell your bus driver you'd like a Daily Pass. The driver will let you know when you can tap once to buy the pass, and then tap again to activate the pass.

Corporate Accounts

Keep your employees moving and manage transit fares with Corporate Accounts. For more information or to get your employer signed up, email corpsales@connecttransitcard.com or call (916) 321-2877.

Free Local Transfers

Transfers between Sacramento Regional Transit (SacRT) and Placer County Transit (PCT) work the same way with the Connect Card as they do with traditional passes.

- **Roseville Transit to PCT or SacRT:** Connect Card must contain a Daily or 30-Day Pass to transfer.

- **PCT to Roseville Transit:** Connect Card must contain a 24-Hour or 30-Day Pass to transfer.

- **SacRT to Roseville Transit:** Connect Card must contain a Daily, Semi-Monthly or Monthly Pass to transfer.

Tips for riding Roseville Transit Commuter buses

Resident Discount Fare

If you live or own property in the City of Roseville, you are eligible for a Roseville resident discount on the Commuter service.

To show proof of residency, simply bring your City of Roseville Utilities statement and a photo ID to the City of Roseville's Alternative Transportation Office. We'll add your resident discount ID to the back of your Connect Card. Call (916) 774-5293 with ID questions.

Getting Discount Fare on the Bus

Once you have a Roseville resident discount Connect Card, you may load a discount Commuter 30-day pass onto your card. Then, simply tap your card when you board and show the bus driver your discount ID.

Another option is to load Cash Value onto your Connect Card. After showing the driver your discount ID, tap your card. The discount fare will be deducted from your cash value.

Placer County Transit Commuter Express Passholders

Roseville Transit's Commuter Service accepts the Placer Commuter Express Monthly Passes at the Taylor/I-80 Park & Ride lot and all downtown Sacramento stops.

Additional fare of $0.50 will be charged to Placer Commuter Express Roseville/Rocklin Zone passholders. You must use the Cash Value loaded on your Connect Card to pay the $0.50.

Updated January 2022

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The Easy Way to Pay.

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Why the Connect Card?
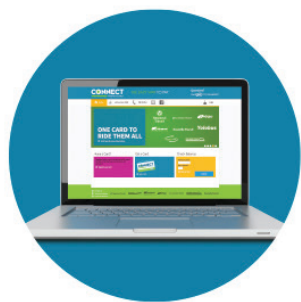
Online Convenience

Security

More Ways to Pay

One Card to Ride Them All

Get Your Card

The Connect Card is free to obtain for a limited time. A small fee may apply in the future.

General Public

Visit ConnectTransitCard.com to create an account and buy transit fare for your new Connect Card! You will receive an email confirming your order. When your card arrives in the mail in 3–5 business days— you'll be ready to ride!

Discount Riders

Roseville Transit provides discounted fares for qualified seniors, youth, people with disabilities, or residents. Visit the City of Roseville's Alternative Transportation office. Be sure to bring proof of eligibility. A customer service representative will set up your account and print a Connect Card with your picture on it. Only a card with photo ID serves as verification to ride at the discounted rate. Call (916) 774-5293 or visit roseville.ca.us/transit for discount details.

Register Your Card

By registering your Connect Card, you can manage your card online by:

- Loading fare (passes and Cash Value)

- Setting up Autoload so your card always has what you need

- Viewing your transaction history

- Checking your Cash Value balance

- Reporting your card lost or stolen and ordering a replacement card. Report online, over the phone, or in person at a transit agency customer service location. The card will be deactivated and the remaining passes and/or Cash Value will be transferred to a replacement Connect Card. *A replacement fee will apply.*

Loading Passes

The Connect Card uses all existing fares from participating transit agencies. Buy your 30-Day Passes, Daily Passes, or Cash Value.

Cash Value

You can load Cash Value onto your Connect Card. Cash Value works like cash—each time you ride, the amount of a one-way fare will be deducted from your balance. Your Cash Value can also be used when you need to pay an additional amount.

Daily Passes

You can load a Daily Pass to your Connect Card by asking the bus driver when boarding. Daily Passes must be purchased with your Connect Card's Cash Value balance.

Immediately Available Fare

Fares loaded at customer service locations are available for immediate use. If you choose to load your card from the convenience of your phone or computer, remember to allow 48 hours for the transaction to be effective. You may see a "pending" message online until you tap your card on the bus.

Autoload

Sign up for Connect Card Autoload. When your Cash Value balance falls below a level you choose, or your pass is about to expire, your Connect Card will load automatically from your stored credit or debit card.

Check Your Balance

- **On the bus**, your remaining card balance will flash on the screen each time you tap your card.

- **Online** at ConnectTransitCard.com. Simply use your Connect Card number and security code located on the back of your card.

- **Call** the Connect Card Customer Service Center at (916) 321-2877 and provide your Connect Card number and security code located on the back of your card.

Full Service Sales & Discount IDs

City of Roseville – Alternative Transportation (Roseville Transit)
316 Vernon Street, Suite 150
Roseville, CA 95678

Add Fare Only

Maidu Community Center
1550 Maidu Drive

Roseville Sports Center
1545 Pleasant Grove Boulevard

916.321.2877
TDD 916.483.4327
Monday – Friday, 8 a.m. – 5:30 p.m.

ConnectTransitCard.com